

RV & Cabin

SOQUEL SDA CONFERENCE CENTER

Policies & Information--Rules & Regulations

Welcome to Soquel: The following rules are designed to make sure your stay is safe and pleasant. Soquel Conference Grounds is a privately owned and operated facility, owned by the Central California Conference of Seventh Day Adventists. State laws, Santa Cruz County ordinances and fire regulations are enforced on the property. These grounds are a smoke-free, drug and alcohol free environment, including recreational drugs. We reserve the right to remove and fine any person(s) who abuse or disregard these policies.

Soquel Conference Grounds are not open to the public. Seasonal camping for CCC Church members and their guests are available; please contact Soquel Management via email for open dates. jgallemore@cccsda.org or tgallemore@cccsda.org.

This may not include all policies, terms, conditions and information for the Soquel Conference Center.

QUIET HOURS: 10:00 p.m. until 8:00 a.m. RV exterior lights are to be extinguished by 10:00 p.m. Please be considerate of others with your TV, radio and other indoor and outdoor activities, and courteous of our surrounding neighbors, camp guests and Soquel staff.

RELIGIOUS PRINCIPLES: Seventh day (Saturday) Sabbath is a holy day as stated in the biblical 4th commandment (Exodus 20:8-11). Soquel Conference Center requests that our guests/tenants/visitors be sensitive and respectful in all activities from sunset Friday to sunset Saturday. Please enjoy the Sabbath by experiencing the beautiful natural surroundings on the property or the beautiful coastal beaches and redwood forests located nearby.

MEDICAL EMERGENCIES: Soquel Conference Center does NOT provide any medical services or attempts to give any medical advice, treatment or supplies. ***In case of a medical or life threatening emergency, please call 911.*** All registered guests must provide their own transportation to and from any medical facility. We cannot store or provide refrigeration needs for special medications; that is the sole responsibility of the guest. After hours – call/text the Manager cell # (951-201-1460) if before 10pm.

CAMPFIRES/BBQ's/COOKSTOVES: All BBQ's must NOT be placed on picnic table tops, near camp ground buildings or any grassy areas. NO open-flame cooking stoves. No Camp fires are allowed during high fire season. Exceptions: Seasonal fire pit usage---please contact management possible usage and rental fees.

SMOKING/ALCOHOL/ILLEGAL or RECREATIONAL DRUGS: The consumption or possession of either is prohibited on the Soquel Conference property. These grounds are a smoke-free, drug-free, alcohol free environment, including recreational drugs. We reserve the right to remove and fine any person(s) who abuse or disregard this policy.

RESTROOM/SHOWER & LAUNDRY FACILITIES: WATER IS PRECIOUS – Please be water conscious. Bathroom/Shower & Laundry facilities are for Cabin and RV park guests, RV residents, guest groups and visitors only. Children under the age of 12 are not permitted in the laundry rooms or restrooms unless accompanied by an adult. Please Do Not wash dishes or clothing items in restroom facilities.

Laundry facility is coin operated and provided for your convenience. **Laundry room is open between 8am-10pm, Sunday through Thursday, Friday until sunset, CLOSED Saturday.** Soquel Conference Center is not responsible for damaged, lost, left, or stolen items. Please be courteous and leave laundry facility clean for other park guests. PLEASE do not wash pet bedding in the laundry room machines. No pets are allowed.

SUPERVISION: All registered guests and visitors under the age of 18 must be accompanied by a parent or guardian. Children 12 and under must be accompanied to the restrooms by an adult. Parents are responsible for the supervision, conduct and behavior of their children at all times. All minors must be in their own cabin/RV sites by 10:00pm.

FACILITY BUILDINGS: *Other buildings within the conference camp grounds may NOT be used unless previous agreement and rental fee(s) paid.* Please contact management.

VEHICLES, OCCUPANCY & PARKING: A maximum of six (6) persons per RV site; maximum of 4/5 guests per cabin. All RV's must be under current legal registration and able to move under their own power or have a tow vehicle available at all times. At each RV site, 2 additional vehicles are allowed, and must be in their assigned RV site, each Cabin site, 1 vehicle is allowed, and not obstruct roadways. Additional parking for cabins is allowed at the north end of the cabins on the paved area or the area facing east towards the Esperanza room. Each RV must own their own functioning self-contained recreational vehicle and utilize hook-ups appropriately. **Parking:** Park in marked parking areas only. Please do not park on grassy areas in front of the cabins, unless unloading or loading. **Do Not Drive** or park on the grassy area in front of the 2nd row of cabins. If you become stuck, please call a tow-truck, as management cannot remove your automobile due to liability. All vehicles are to be driven on paved surfaces only. Please do not block roadways/fire lanes at any time.

WATER RESTRICTIONS & CONSERVATION: Each RV site is entitled to one water hook-up to their RV. Please do not hook up other hoses. No washing RV's or cars. Please help us conserve water by reporting dripping faucets, etc., to Management staff.

Santa Cruz County has strict rules on trash dumping and recycling –

- **Trash bin:** located near RV-Row 1 (street side) Grey Bin. We only recycle cardboard; Brown Bins marked "Cardboard only" located next to trash bin;
- We ask that **you recycle** your own *plastic, aluminum cans and glass.*

PETS: Responsible pet owners -- Pets are allowed at the discretion of management, and you MUST register your pet(s). Management reserves the right to deny a pet if a proposed pet would pose a threat to the health and safety of others. RV guests may have 2 pet maximum. Pets are to be kept on a 6-foot leash at all times when outside and kept in their RV site area. Please pick up after your pet immediately and dispose of waste appropriately. All pets must be current on vaccinations and licensed. Pets are not allowed to be left unattended; tied to a vehicle, or left outside at night. If you leave your pet in your RV, make sure there is adequate ventilation and water. **Sorry – Cabin Guests are not allowed pets. No visitors with pets are allowed on the campgrounds.**

- Pets are NOT permitted in cabins, restrooms, showers, laundry rooms or other facility buildings.
- Pet noncompliance will result in a \$250 charge for room/facility cleaning and may include dismissal from Soquel Conference Center property.

GATED FACILITY: We are a closed gated facility. Access is limited by use of the main entrance/exit gate by assigned gate code only. Please do not give out your gate code. You will be assigned an access code with your reservations confirmation.

SPEED LIMIT: 5 mph on Soquel Conference Grounds – all areas. Drive only on paved areas.

TELEPHONE/CELL SERVICE & WIFI: There are no public phones. Verizon is the best of the cell phone carrier located in the area of the camp grounds. Complimentary WIFI internet service is available throughout the RV North Park and Cabin areas, however, it is not guaranteed at each site. A passcode will be given to you at time of reservation confirmation.

QUESTIONS/DISAGREEMENTS/COMPLAINTS: All complaints shall be in writing, signed, dated and submitted to Soquel Conference Center’s Facility Manager. Questions, compliance problems, or disagreement regarding RV Park and Cabin rules must be resolved at time of reservation and reading of these rules.

NOTIFICATION: Signs, posted notices and directives of the RV Park & Cabin management must be obeyed. Occupants and their vehicles may be removed without a judicial hearing by law enforcement officers upon 72 hour written notice for failure to pay, or for failure to comply with written rules and regulations here in stated. (Pursuant to California Civil Codes Ch. 2.6 Sections 799.22, 799.25 et.,al., Local Traffic Law Enforcement 796-2160).

REPAIRS: Disabled vehicles are NOT permitted. No car or RV washing in park. We will attempt to accommodate your needs if the work is strictly or an emergency nature and approval of management.

DISRUPTIVE BEHAVIOR: Courtesy is the best strategy!

- Noise: Excessive noise, fighting, lewd or inappropriate-sexual conduct, threatening or disruptive behavior. Disruptive parties are prohibited, police will be called, and you will be required to leave without refund. No loud music or TV; strictly prohibited.
- Reckless driving, speeding, motorized/non-motorized scooters, recreational toys including ATV vehicles, one-wheelers or skateboards are NOT PERMITTED. Bicycles may be used with protective head helmet when riding.
- Firearms/weapons and fireworks are prohibited. Possession or discharging of either, or brandishing a weapon is prohibited on Soquel Conference Grounds. Noncompliance will result in dismissal from the property.

Management - *reserves the right to have anyone removed from property, especially if deemed a threat or harmful to themselves or others.*

MEGAN’S LAW DISCLOSURE NOTICE: The California Department of Justice, sheriff’s department, police department serving jurisdictions of 200,000 or more and many of their local law enforcement authorities maintain for public access a data base of the locations of persons required to register pursuant paragraph (1) a subdivision (a) of section 290.4 of the Penal Code. The date base is updated on the quarterly basis and a source of information about the presence of these individuals in any neighborhood. The Department of Justice also maintains a Sex Offender Identification Line through which inquiries about individuals may be made. This is a “900” telephone service. Callers must have specific information about individuals they are checking. Information neighborhoods is not available through the “900” telephone service.

***Persons who are required by law to register as sex offenders are not allowed at the Soquel Conference Center properties. Compliance with the policy will avoid the possibility of unnecessary embarrassment to you and/or to your family.*

SERVICES, PERSONAL PROPERTY: Management reserves the right to refuse service to anyone and to offer special permissions on an individual basis. We reserve the right to make changes in the rules, regulations and fees that we deem necessary. Management and property owner assumes no liability for theft, loss or damage to personal property, fire, storms, accidents or moving water, and injury to their person or party arising out of use of its facilities or caused by others while on the premises, in absence of gross negligence on the part of Soquel Conference Center-CCC or its employees. Guests and all other users of this property are liable for all property damages

CABIN FURNITURE and CLEANING ITEMS: Please do not move/remove or take-a-part any furniture. This includes relocating mattresses or placing them on the ground. No cooking in cabins allowed. The facilities are checked before and after each individual/group stay. If furniture is taken, disassembled, moved or damaged; broken or missing cabin cleaning items (Broom/Dustpan/Trashcan) you will be charged \$150.00 and/or cost to re-place damaged or missing items. *If you are missing any items, please contact management.*

WILDLIFE & PLANTS: Please be aware that we co-habit with Coyotes, Deer, Mountain Lions, Bobcats, Raccoons, Skunks, Wild Turkeys and other large birds that visit these grounds. Use caution when exploring the area, especially in the early mornings and evenings. Soquel grounds have lots of poison oak.

LOST AND FOUND: Lost items/forgotten items left behind will be kept for 30 days. After 30 days, item(s) will be donated. If anything has been lost/left behind, please email camp office manager with detailed description and possible location. If the item is found, we will be happy to mail it back. Guests are responsible for the shipping costs of any returned item(s).

POWER CONSERVATION: Due to the continued power crisis, we ask that you please remember to turn off lights, heaters, air conditioners, etc., when they are not in immediate use.

GROUND: Please partner with us in keeping Soquel Conference Center litter free. Do not leave open food items or trash items outside or inside your cabins. Please do not dispose of your trash or food items in the restroom trash receptacles.

Please **use** the general **Grey** disposal **dumpsters** for **trash: Brown dumpster** is for **Cardboard only**. These dumpsters are located by Row1 RV-North Park (East-roadside of Old San Jose Rd).

CABIN KEYS: Lost or not returned cabins keys upon departure, will incur a \$20 per key replacement fee, charged to your credit card. NO EXCEPTIONS.

FACILITIES MAINTENANCE: Soquel Conference strives to maintain a self-functioning facility. Please report any maintenance issues or needs to the management staff.

RESERVATION TERMS AND CONDITIONS: The terms and conditions below apply for reservations made by an individual, private person unless a special agreement has been made. Separate rules apply for group reservations over 10 guests. The conference center reserves the right to apply terms and conditions that differ from these in case of special events, seasonality or additional services required.

- **Booking and Confirmation:** When reserving a RV site or Cabin, your name, address, arrival and departure time and method of payment are required. See "Soquel SDA RV & Cabin short term reservations form" pages 1 & 2.
 - A reservation is binding once it has been confirmed in writing (Email) and you have received a reservation confirmation billing number. The Soquel Conference Center is entitled to apply different kinds of rules, such as reservation fee or credit card guarantee in order to secure the reservation.
- **Guaranteed reservations:** Credit card guarantee is required for all bookings when confirming the reservation. Please provide a credit card to guarantee the booking; this includes the cc number, name on cc, expiration date and *CVV code(*found on the back of the credit card).
 - *Guests with an invoicing agreement (CCC Free Stay or CCC Department) may guarantee the reservation under the CCC Department name and their billing GL#. (*must be approved by department director; free stays by the HR department associate).
- **Cancelation and No Arrival:** Unless otherwise agreed at the time of reservation, unless the rate confirmed or the reservation period includes special terms, the RV site or Cabin rental can be cancelled via **Email, 48 hours prior to arrival** without a fee.
 - In case you fail to arrive without cancelling your reservation, the Soquel Conference Center is entitled to charge equal to the first night's stay of your reserved accommodations/facility usage, to your credit card.

<https://covid19.ca.gov/>

COVID 19 Update as of June 29, 2021

Continuing safety measures

Everyday life will feel a lot like before COVID-19. But reopening safely means continuing vaccinations and protecting the health and well-being of Californians.

If you start to have symptoms, please stay home.

Additional steps you can take to keep yourself and others around you safe from COVID-19 include:

- Frequently washing your hands with soap and water, especially before eating, after using the bathroom and upon returning home
- Covering your mouth when you cough and sneeze and then wash your hands
- Avoiding touching your eyes, face and mouth

Keep your face mask on covering your nose and chin and sanitize your work station.

Do's and don'ts for daily life

Restaurants, shopping malls, movie theaters, and most everyday places will be open as normal with no capacity limits or social distancing required. Protect yourself and others by keeping these common-sense rules in mind.

Do

- Wear a mask if you're unvaccinated, especially in crowded, indoor spaces
- Wash your hands with soap and water, especially before eating, after using the bathroom and upon return home
- Covering your mouth when you cough and sneeze and then wash your hands
- Avoid touching your eyes, face and mouth
- Sanitize high touched surfaces
- Follow safety rules for mega-events
- Get tested if you're sick
- Wear a mask while on public transit, even if you're vaccinated
- Honor mask and distancing rules in place at a private business

Don't

- Expect others to be ready to shake hands or hug
- Lose your proof of vaccination
- Think you can't get the virus or pass it on because you feel well

- Assume everyone is vaccinated
- Expect all COVID-19 rules everywhere to be lifted
- Travel into the U.S. without proof of vaccination or a negative COVID-19 test
- Travel if you're sick

Masks

- Public transit -Hospitals -Long-term care facilities
- Homeless shelters -Indoors in K-12 schools, childcare, and other youth settings